

# The Grandparent Scam

"It's probably not your grandson, so call 211"

## How it works

- 1 A scammer calls, texts, or emails pretending to be a "relative," usually a grandchild.
- 2 They are upset and urgently need money to help with an emergency payment, like a car crash or bail money.
- 3 Sometimes a "police officer" or a "lawyer" is also on the call, or calls immediately afterward.



## How to Identify a Scam

**Do not trust your caller ID.** Scammers can fake any number and any organization!

- Urgent deadline to pay or respond
- Fearmongering with threats
- Request for wire transfer(s) or gift cards
- Requests for secrecy, 'court gag orders', etc.

Combatting cybercrime  
through collaboration



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