Scam Red Flags



multi-factor

authentication



capitals, numbers

and characters

password for

each account

Fear, Urgency, Secrecy



a password

manager

Authority or Legitimacy

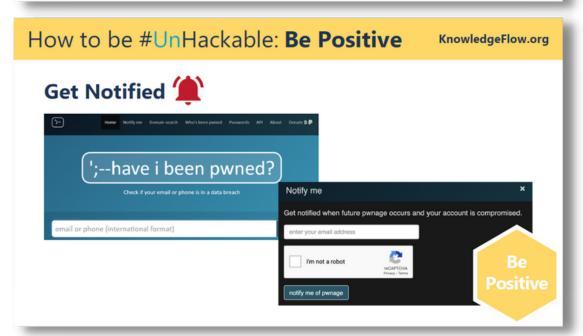


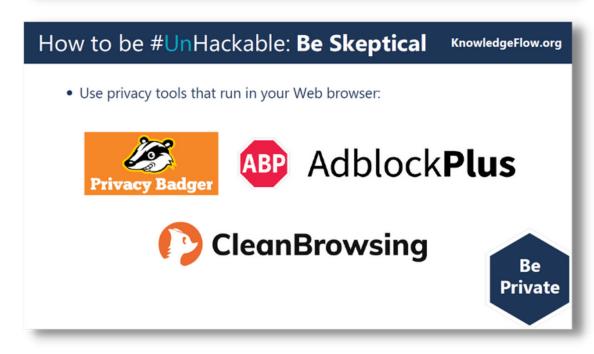
Payment (in any form)



Personal Information







www.KnowledgeFlow.org CYBER SAFETY TIP SHEET

WHAT TO DO AFTER IDENTITY THEFT

1



2

3

Found out someone's been posting with your social media account? Noticed purchases on your credit card bill that you never made?

Other possible signs of Identity Theft:

- Being denied a loan, job or rent unexpectedly
- Bills and statements don't arrive when they are supposed to
- Calls from collection agencies or creditors for an account you don't have

Regardless of how, your data, along with your identity has been stolen, what now?

5

Suspect a scam? Report fraud: www.antifraudcentre-centreantifraude.ca



Change your passwords. Never use the same password on more than one account. Enable Two Factor Authentication, and use a password manager to generate and store strong passwords.

Tell the financial institution, credit card issuers, and companies involved.

You may need to change your account numbers, your PINs, and get new debit and credit cards.

Report the identity theft to the police and the CAFC.

Get a copy of the police report for your records. Contact the Canadian Anti-Fraud Centre (CAFC) 1-888-495-8501 or visit www.antifraudcentre-centreantifraude.ca.

Cancel any missing or stolen identification documents.

Cancel government-issued documents like driver's license, birth certificate, or health card. Contact Service Ontario at

1-800-267-8097

For SIN issues, contact Service Canada:

1-800-622-6232

For Passport issues:

1-800-567-6868

Contact Equifax and TransUnion.

Request a copy of your credit reports and Dispute the fraudulent debt. Place a "fraud alert" on your file.

Equifax 1-800-465-7166

www.equifax.ca

TransUnion 1-800-663-9980

www.transunion.ca



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