

# IS THAT EMAIL SAFE?

YOUR HANDY **FOUR-STEP VISUAL SCAN AGAINST SPAM**

## SCAN THE SENDER'S EMAIL ADDRESS



Scammers change the "From" field to confuse recipients. The email header offers such hints as:

1. an actual name @ a fake address
2. no-reply @ a real company's address
3. title @ <trusted name>.<fakeaddress>.com

## ASSESS THE EMAIL DOMAIN



An email domain is what appears after the "@". A **spoofed** or fake domain can be a misspelling of a trusted one (gmail.com or microsoft.cc)

Check out the domain owner and registration date on [whois.com](http://whois.com) and see if they've been reported on [urlscan.io](http://urlscan.io) as being fraudulent.

## FLAGS OF 'SKETCHINESS'



Watch for flags such as:

- a '**no-reply**' address
- an **urgent** subject line or request in the body
- **free** email being used for business messages
- missing **details** in the signature line
- email body looks like text but is an **image**

## EXERCISE CAUTION



Be aware that every action you take with an email can be tracked or even infect your PC:

- **hover** to check the destination of links
- **avoid** clicking images that look like buttons
- **pop-ups** may indicate potential malware
- be particularly careful with Office **attachments**

