

CYBERSAFETY TIP SHEET

GIFT CARD SAFETY



GIFTS - NOT PAYMENTS



If you are asked to provide a gift card as payment, STOP, it's a scam. No reputable organization will request payment through gift cards - not even Visa, Mastercard, or other credit gift cards.

DIGITAL IS SAFEST



Digital cards can't be physically manipulated before you purchase them. Always buy your gift cards online, from stores you trust. Print them to gift or email them securely to the recipient.

CHECK FOR TAMPERING



If purchasing in store, check that the box, PIN and barcode haven't been tampered with.

KEEP THEM PRIVATE



Never share photos of gift cards or receipts. Never give anyone the code or pin. Fraudsters may ask for proof of purchase by requesting a photo or asking you to confirm the PIN.

KEEP THE RECEIPT



Keep the receipt of purchase and make sure the code on the gift card matches the code on the receipt. Once a gift card is exchanged, it is like cash and very unlikely to be returned or refunded.

AVOID 3RD PARTIES



To check the balance online, never use a third-party website. Scammers may use the card number and PIN to drain its value.

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